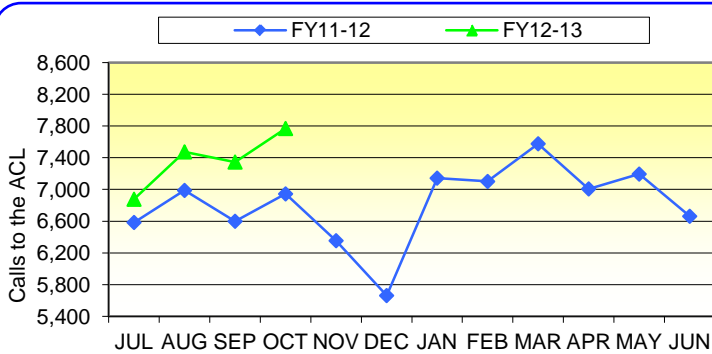


# MH DASHBOARD INDICATORS

County of San Diego Behavioral Health Services

Report Date: January 2013

## TOTAL CALLS TO THE ACCESS AND CRISIS LINE



### Current Trends:

October12 vs October11.....+11.88% (7,769 vs 6,944 calls)  
 October12 vs September12...+ 5.76% (7,769 vs 7,346 calls)

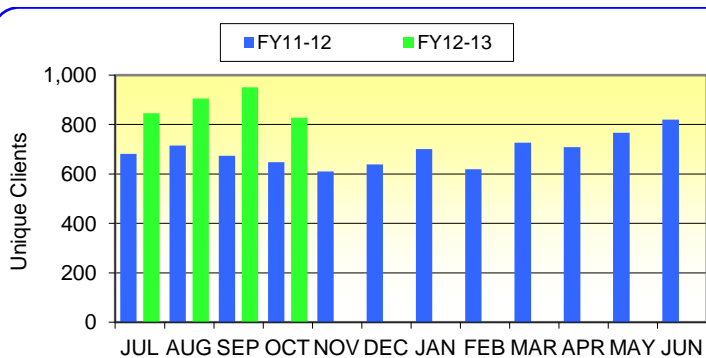
### Annual Trends:

YTD12-13 Mean...7,367 YTD12-13 Total .....29,466  
 FY11-12 Mean ....6,818 FY11-12 Total .....81,814

### Trend Analysis:

The overall call volume for October12 increased from September12.

## (A/OA) – MONTHLY UNIQUE CLIENTS @ EMERGENCY PSYCHIATRIC UNIT



### Current Trends:

October12 vs October11..... +27.78% (828 vs 648 clients)  
 October12 vs September12.....-12.84% (828 vs 950 clients)

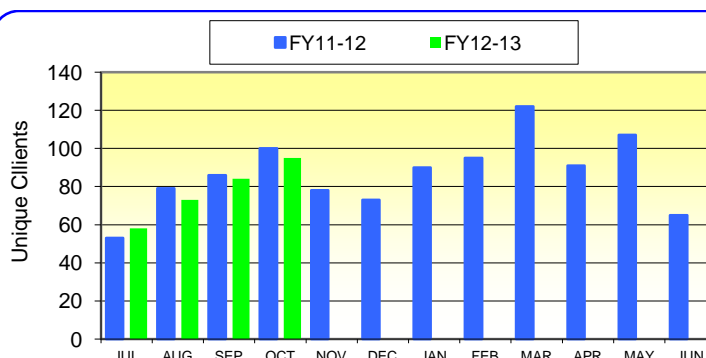
### Annual Trends:

YTD12-13 Mean.....882  
 FY11-12 Mean.....676

### Trend Analysis:

The number of EPU clients decreased from last month.

## (Ages 0-18) – MONTHLY UNIQUE CLIENTS @ EMERGENCY SCREENING UNIT



### Current Trends:

October12 vs October11 .....- 5.00% (95 vs 100 clients)  
 October12 vs September12..... +13.10% (95 vs 84 clients)

### Annual Trends:

YTD12-13 Mean.....78  
 FY11-12 Mean.....87

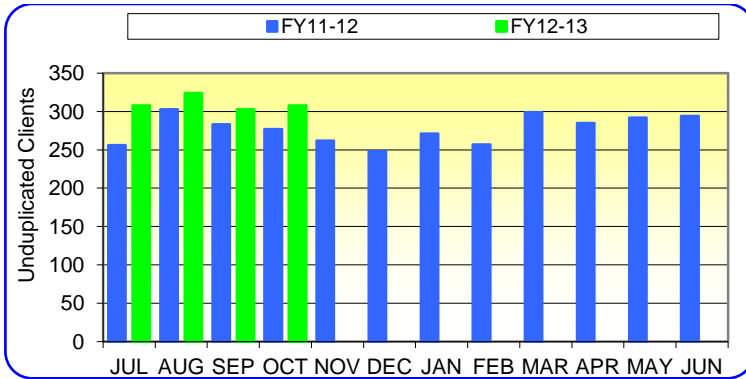
### Trend Analysis:

The number of unique ESU clients served in October12 increased from September12.

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## (A/OA) – MONTHLY UNDUPLICATED CLIENTS @ FFS HOSPITALS



### Current Trends:

October12 vs October11 .....+11.19% (308 vs 277 clients)  
 October12 vs September12.... + 1.65% (308 vs 303 clients)

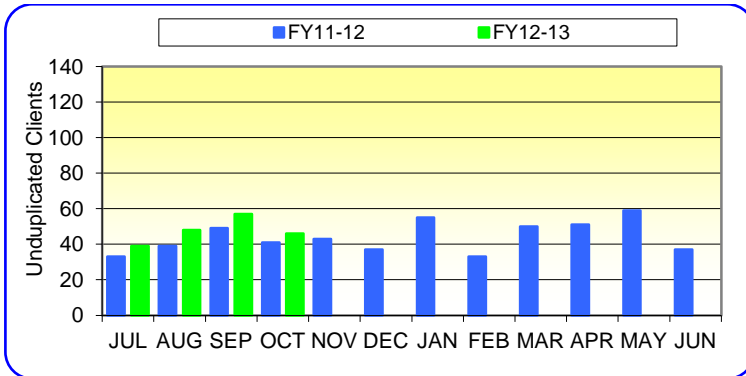
### Annual Trends:

YTD12-13 Mean.....311  
 FY11-12 Mean.....277

### Trend Analysis:

The number of unduplicated clients in October12 increased from September12.

## (Ages 0-18) – MONTHLY UNDUPLICATED CLIENTS @ FFS HOSPITALS



### Current Trends:

October12 vs October11 .....+ 12.20% (46 vs 41 clients)  
 October12 vs September12.... – 19.30% (46 vs 57 clients)

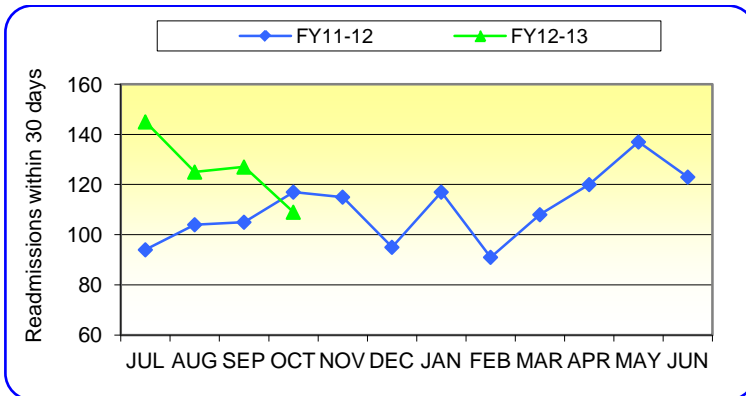
### Annual Trends:

YTD12-13 Mean.....48  
 FY11-12 Mean.....44

### Trend Analysis:

The number of unduplicated clients admitted in October12 decreased from September12.

## (A/OA) - READMISSIONS WITHIN 30 DAYS @ FFS HOSPITALS & SDCPH



### Current Trends:

October12 vs October11.....- 6.84% (109 vs 117 clients)  
 October12 vs September12.....- 14.17% (109 vs 127 clients)

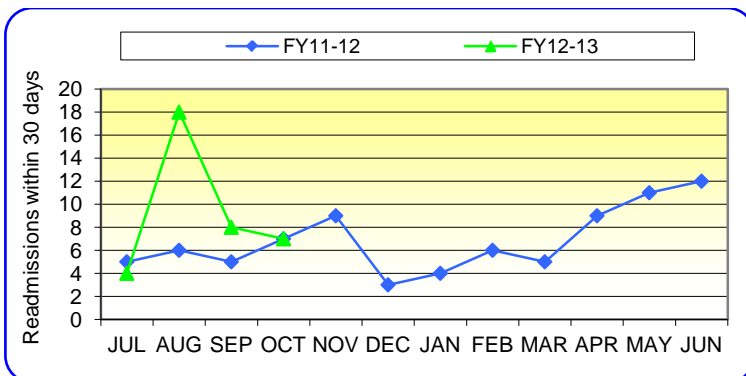
### Annual Trends:

YTD12-13 Mean ..... 127 YTD12-13 Total..... 506  
 FY11-12 Mean..... 111 FY11-12 Total.....1,326

### Trend Analysis:

The number of readmissions for October12 decreased from September12.

## (Ages 0-18) - READMISSIONS WITHIN 30 DAYS @ FFS HOSPITALS



### Current Trends:

October12 vs October11..... No Change (7 vs 7 clients)  
 October12 vs September12..... - 13% (7 vs 8 clients)

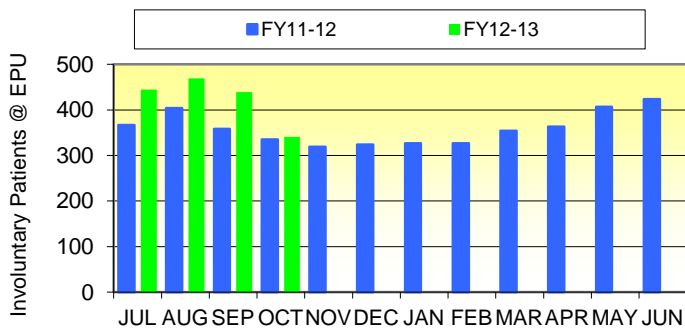
### Annual Trends:

YTD12-13 Mean ..... 9 YTD12-13 Total..... 37  
 FY11-12 Mean..... 7 FY11-12 Total..... 82

### Trend Analysis:

The number of readmissions for October12 decreased from September12.

## (A/OA) - INVOLUNTARY PATIENTS @ EMERGENCY PSYCHIATRIC UNIT



### Current Trends:

October12 vs October11..... + 1.79% (341 vs 335 clients)  
 October12 vs September12...- 22.32% (341 vs 439 clients)

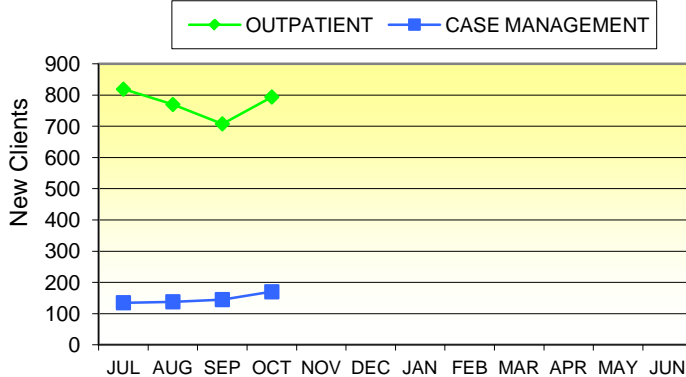
### Annual Trends:

YTD12-13 Mean.....424      YTD12-13 Total.....1,694  
 FY11-12 Mean .....359      FY11-12 Total.....4,309

### Trend Analysis:

The number of involuntary patients at the EPU decreased for the month.

## (A/OA) – OUTPATIENT\* - CASE MANAGEMENT\* - NEW CLIENTS



### Outpatient:

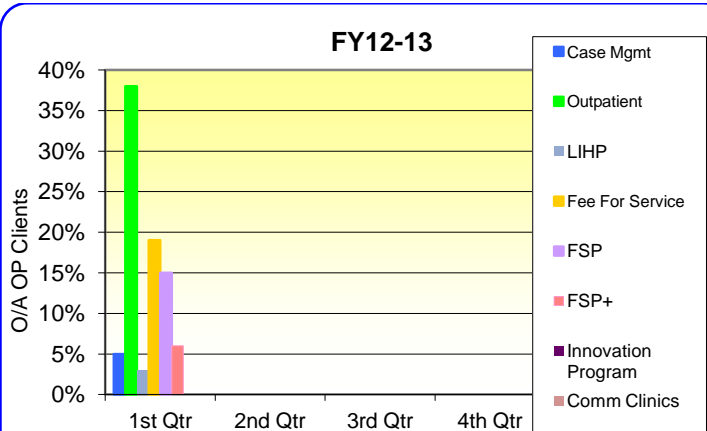
October12 vs September12.... + 12.15% (794 vs 708 clients)  
 YTD12-13 Mean.....773      YTD12-13 Total.....3,091  
 FY11-12 Mean .....779      FY11-12 Total.....9,351  
 The number of new OP clients increased from September12 to October12. The October12 figure is 28.05% lower (794 vs 984) than October11 due to one subunit closing and transferring clients to different levels of care.

### Case Management:

October12 vs September12..... +17.24% (170 vs 145 clients)  
 YTD12-13 Mean.....147      YTD12-13 Total.....588  
 FY11-12 Mean .....172      FY11-12 Total.....2,059  
 The number of new Case Management clients increased from September12 to October12.

\*Organizational Providers only.

## (OA) - OUTPATIENT SERVICE COMPONENTS



### % of Older Adults using OP:

Qtr 1 OP vs All OA Svcs..... 86.03%      OP vs All OA Svcs (2,297 vs 2,670 clients)

### OP Svcs Received by Clients in Latest Qtr:

Outpatient service percentages are derived from the total of Older Adult Clients served.

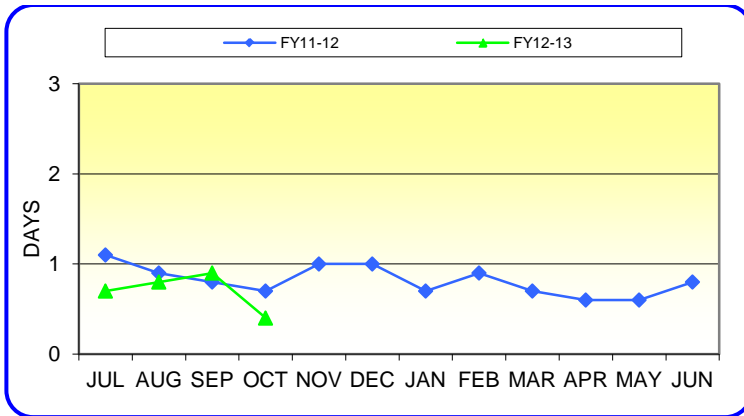
Case Management..... 5%  
 Outpatient Clinics..... 38%  
 LIHPs..... 3%  
 Fee for Service..... 19%  
 FSP..... 15%  
 FSP+..... 6%  
 Innovation Programs..... 0%  
 Community Clinics..... 0%

- Older Adult Outpatient services reported quarterly.
- FSP+ programs have specific funding streams that provide housing services.

### KEY:

FY .....Fiscal Year, e.g. FY 12-13 represents the period from July 1, 2012 through June 30, 2013.  
 YTD.....Year to Date, e.g. reporting for the month of December 2012 YTD 12-13 represents the period from July 1, 2012 through present.  
 FFS.....Fee for Service  
 SDCPH.....San Diego County Psychiatric Hospital

## (A/OA) - AVERAGE MENTAL HEALTH ASSESSMENT WAIT TIME



### Current Trends:

October12 vs October11 ... - 42.86% (0.40 vs 0.70 days)  
 October12 vs September12.- 55.56% (0.40 vs 0.90 days)

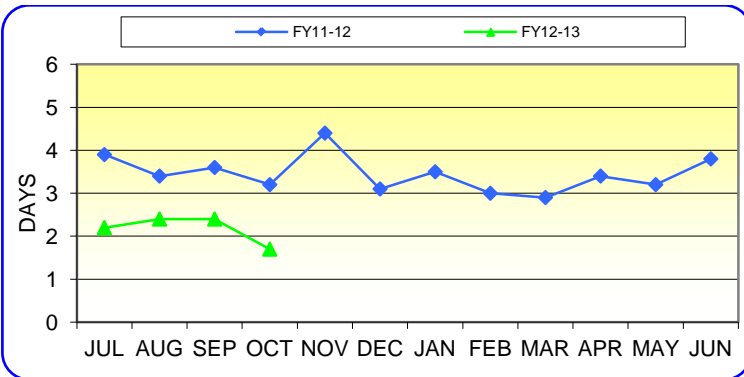
### Annual Trends:

YTD12-13 Mean .....0.70 days  
 FY11-12 Mean.....0.82 days

### Trend Analysis:

Average wait times in FY12-13 continue to be similar to those experienced in FY11-12.

## (A/OA) - AVERAGE MENTAL HEALTH PSYCHIATRIC ASSESSMENT WAIT TIME



### Current Trends:

October12 vs October11.....- 46.88% (1.70 vs 3.20 days)  
 October12 vs September12...- 29.17% (1.70 vs 2.40 days)

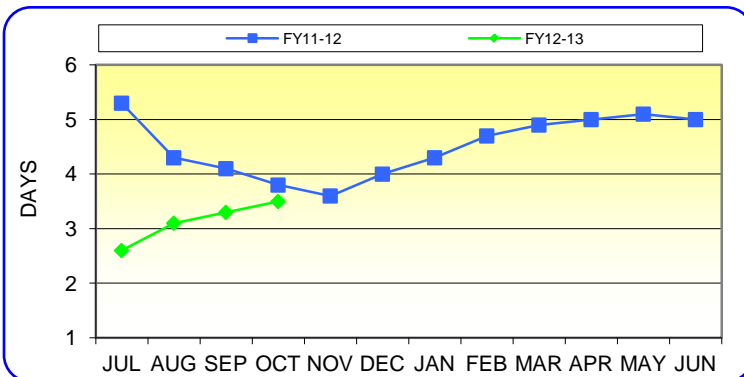
### Annual Trends:

YTD12-13 Mean..... 2.18 days  
 FY11-12 Mean..... 3.45 days

### Trend Analysis:

The average wait times decreased from September12 to October12.

## (Ages 0-18) - AVERAGE MENTAL HEALTH ASSESSMENT WAIT TIME



### Current Trends:

October12 vs October11..... - 7.89% (3.50 vs 3.80 days)  
 October12 vs September12..... +6.06% (3.50 vs 3.30 days)

### Annual Trends:

YTD12-13 Mean.....3.13 days  
 FY11-12 Mean.....4.51 days

### Trend Analysis:

The October12 average wait time increased from the previous month.

### KEY:

FY .....Fiscal Year, e.g. **FY 11-12** represents the period from July 1, 2011 through June 30, 2012.

YTD.....Year to Date, e.g. reporting for the month of December 2011 **YTD 12-13** represents the period from July 1, 2012 through present.

FFS .....Fee for Service

SDCPH .....San Diego County Psychiatric Hospital

*Live Well, San Diego!*

